

Appleby-in-Westmorland Town Council



Website Accessibility Statement

Legal Information

Website accessibility is the practice of ensuring that a website or mobile application (and the information published on it) is accessible to all users without barriers and specifically tailored for those users with disabilities or impairments that use assistive technology.

Appleby Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Technical Specifications

We are working towards ensuring the Council website is designed to be compatible with the following assistive technologies:

- Mobile Phones
- PC and Mac Computers
- All Tablet devices
- All known Browsers
- Screen Readers

Accessibility of the Council website relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used and we cannot guarantee that the site will work fully on older versions of assistive technology

Non-Accessible Content

Despite our best efforts to ensure accessibility of the Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Media

The content listed below is non-accessible for the following reasons.

- Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.

- Some older PDFs versions may not comply (mainly applies to archived documents).
- Some externally supplied, interactive PDFs may not be fully compliant. We have no control over these documents.
- Some of our online forms might be difficult to navigate using just a keyboard

Disproportionate burden

At the present time, we have not identified any specific issues that would be of disproportionate burden.

Content not within the Scope of the accessibility regulations

The following are currently exempt from the Accessibility regulations

- pre-recorded audio and video published before 23 September 2020
- live audio and video
- heritage collections like scanned manuscripts
- PDFs or other documents published before 23 September 2018 – unless needed to use a service.
- maps – information may be available in address format
- third party content under someone else's control
- content on intranets or extranets published before 23 September 2019
- archived websites if not needed for services and they are not updated

Feedback

Regular reviews of the website are undertaken to ensure it is kept as accessible as possible. Despite this, technology can be unreliable, therefore if a user comes across any issues, they must inform the Council office immediately.

Please let us know if you encounter accessibility barriers on the Council website and get in contact with us:

- Phone: 017683 51177 ext 3
- Email: admin@applebytown.org.uk
- Postal address: Moot Hall, Boroughgate, Appleby, Cumbria, CA16 6UA

Review

This Website Accessibility Statement was prepared in May 2023 and will be reviewed annually by the Clerk's Office.

Please note all documents are uploaded to the website in a PDF format. If you are unable to access these, please email admin@applebytown.org.uk to request an accessible Word Document.